Port Questionnaire

*(to be filled out per ship per call!)*

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| **Ship** | MS Amera |
| **Port City** | Ponta Delgada |
| **Date** | April 18 |
| **Arrival time** | 08:00 |
| **Departure time** | 18:00 |
| **Public Holiday** | Yes:  No: |
| **Name & Address of Port** | Portas do Mar |
| **Name/No of expected Berth** | Klicken Sie hier, um Text einzugeben. |

## Port Facilities

|  |  |
| --- | --- |
| Bank | Yes:  No: |
| Post Office | Yes: No: x |
| Shops | Yes: X No: ☐ |
| Tourist Information | Yes: X No: ☐ |
| Telephone | +351296308625 |
| Wi-Fi | Yes: X No: ☐ FOC: ☐ |
| Taxi | Yes: X No: ☐  Phone: +351913902535 |
| Bus station | Yes:  No: |
| Hop On / Hop Off | Yes: ☐ No: X |

## General Port Information – Amera will be alongside at the Cruise Terminal no shuttle service needed, guests can walk inside the terminal, town center is within walking distance about 300 meters from cruise terminal. It is allowed to ride a bicycle outside the cruise terminal

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| * Distance to port exit * Is it allowed to walk inside the port?   + If no, is there a shuttle service? * Is it allowed to ride a bicycle inside the port area?   + If not, can they be carried in the shuttle? * Shuttle Service to the city center * Is it allowed to bring any kind of food ashore? | * Klicken Sie hier, um Text einzugeben. * Yes: No: * Yes: No:  FOC: * Yes: No: * Yes: No: * Yes: No:  FOC: * Yes: No: |

## Country Information

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| --- | --- |
| Currency | Euro € |
| Accepted Payements:   * Only local currency: * Cash in US $ * Cash in € * Credit Cards * Maestro / Debit Card | * Yes: X No: ☐ * Yes: X No: ☐ * Yes: X No: ☐ * Yes: X No: ☐ * Yes: X No: ☐ |
| Postage   * Postcard * letter | * .90 cents * €1,50 depends on the weight |
| Typical Souvenir | Scrimshaw, Basalt works, fish scale flowers, handmade jewerley, wicker products, cork handicrafts, tile paintings, ceramics |

## Distances

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| --- | --- | --- | --- |
| * City Center * Next recommendable beach * Airport * Main Station | * City Gates * Praia Melicias * Joao Paulo 2º * Avenida Infante D. Henrique | km: 300 m  km:4km  km: 2km  km: 300 m | Taxi fare: not necessary  Taxi fare: €20.00  Taxi fare: €15.00  Taxi fare: not necessary |

## General Information

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|  | Where: | Business/Opening Hours: |
| Tourist Information | * Avenida Infante D. Henrique | * 09:00 to 17:00 |
| Post Office | * Praça Vasco da Gama | * 09:00 to 17:00 |
| Shopping | * City Centre open 09:30/12:00-14:00/18:30 Monday to Friday Parque Atlantico Mall open everyday 10:00/22:00 | * Saturday 9:30 to 13:00 |
| Museums | * Carlos Machado Musuem | * 10:00/12:30 – 14:00/17:30 Tuesday to Friday |
| Restaurants | * Mar & Serra – Restaurant S. Pedro – Restaurant Saca Rolhas | * 12:00/22:00 |
| Places of interest: | * City Center, Antonio Borges Botanical Garden, Jose do Canto Botanical Garden, Crater Lakes, Fire Lake, Furnas Hot Springs, Terra Nostra Botanical Garden, Gorreana Tea Factory, Pineapple Plantation | * Gardens open from 9.00 to 18.00 |
| Shuttle services FOC |  | * Not necessary |

## Special Remarks

The rate p/hour to hire a taxi is €25.00